To Turn on Terminal Please hold down the RED key and wait for terminal to boot up. Wait for until the bars in the upper left hand corner turn blue.

How To Use Your FD410DW Wireless Terminal

Credit Card SALE (Swiped or Manually Keyed)

IDLE PROMPT	Touch **Sale**
VISA SALE ENTER AMOUNT $0.00	Key Amount and Press **Green** **Enter** Button
CREDIT SALE SWIPE CARD	Swipe card or manually key card number and press **Green** **Enter**
EXPIRE DATE MMYY	Key expiration date and press **Green** Enter button
VISA SALE IS CARD PRESENT	Will ask if card is present and press **YES** on the screen
DIALING…..	Terminal communicates with the host for approval
VISA SALE ZIP CODE	Enter in zip code of cardholder and press green enter button
PRINT CUST RECEIPT	Touch **Yes** to print customer receipt
APPROVED OK 0000-00 AVS = XXX	Press Clear to return to idle prompt

Debit Card SALE Use this function to authorize and capture transactions for settlement.

IDLE PROMPT	Touch **Sale**
VISA SALE ENTER AMOUNT $0.00	Key Amount and Press **Green** **Enter** Button
DEBIT SALE SWIPE CARD	Swipe card on terminal or pinpad. Terminal will know if card is a Debit card.
VISA SALE PLEASE ENTER PIN	Instruct customer to enter PIN and press **Green** enter button. **Do not ask customer for the PIN.**
DIALING…..	Terminal communicates with the host for approval
PRINT CUST RECEIPT? YES NO	Touch **Yes** to print customer receipt
DEBIT SALE APPROVED 000000	Press Clear to return to idle prompt

VOID for Credit Card Sale Use this function to delete a transaction that is in the current batch.

IDLE PROMPT	Touch **Other**
OTHER OPTIONS	Touch **VOID**
ENTER SEQUENCE #	Key sequence number and press **Green** **Enter** button
VOID TRANSACTION	Touch **Void**
VOID TRANS? YES NO	Touch **Yes**
VOID COMPLETE VS VOID SALE 0000	Press **Clear** yellow button to return to idle prompt

SALE WITH SNAP/EBT CARDS Use this function to authorize and capture transactions for settlement.

IDLE PROMPT	Touch **Other**
OTHER OPTIONS	Touch **More**
OTHER OPTIONS	Touch **EBT**
EBT SALE	Touch Sale
EBT SALE	**Food Stamps or Cash benefits**. Select card type.
EBT SALE SWIPE CARD	Swipe card or manually key card number and press **Green** enter button
EBT SALE ENTER AMOUNT $0.00	**Enter** amount and press **Green Enter** button.
DIALING…..	Terminal communicates with the host for approval
PRINT CUST RECEIPT YES NO	Touch **Yes** to print customer receipt

HOW TO PROCESS MANUAL SNAP/EBT VOUCHER: See Separate Instruction Guide

VOID For EBT Transaction Use this function to delete a transaction that is in the current batch.

IDLE PROMPT	Touch **Other**
OTHER OPTIONS	Touch **More**
OTHER OPTIONS	Touch **EBT**
EBT SCREEN	Touch **Void**
EBT VOID SCREEN	Enter transaction sequence # from receipt. Then press **green Enter** button.
VOID TRANS?	Touch **VOID**
VOID COMPLETE	Performing EBT reversal
Completed	

FOR 24 Hour TECHNICAL SUPPORT CALL: 1-877-274-7915

Closing Batch You must close batch at the end of each processing day in order to get your money in your bank.

IDLE PROMPT	Touch **Other**
OTHER OPTIONS	Touch **Close Batch** (upper right corner)
CLOSE BATCH	Press **green Enter** button.
CLOSING BATCH	Transmitting
PRINT RECEIPT	Once done will print receipt with batch total.

Paper or Supplies or to add more terminals Call: MerchantSource® 1-800-313-5198